

QlikView controls BI customer portal by Valorec

Valorec Services AG uses on the QlikView business intelligence platform to control an environmentally friendly disposal of chemical wastes in industry. With the help of a "self-service data visualisation,» Valorec customers obtain easy access to all relevant information through a dedicated portal.

Muttenz/Basel, 10. Juni 2015 - Valorec Services AG (for www.valorec.com), based in Basel, is a Swiss environmental services company with an emphasis on waste management, energy services and facility management services. For reliable business control, the company, which belongs to the globally active Veolia Environnement Group, requires a high degree of flexibility when evaluating the data available in SAP. In the past, Valorec relied on its own programmed SAP/ABAP reports, which proved ineffective in the face of increased analytical requirements. Against this background, the environmental services company has evaluated a flexible, high-performance and easy-to-use BI solution which allows timely analyses and transparent information to emerge from complex data. For this, Valorec opted for the business - discovery platform QlikView and for BI specialists and implementation partner Informattec (for www.informatec.com).

Valorec was impressed by the ease of use, transparency, and speed with which data could be displayed and changed, and so decided to implement a BI-based portal solution for their customers. This business-discovery approach allows a user-driven, portal-based data visualisation. As a result, it is possible for internal departments, as well as Valorec customers, to obtain secure access to data or information which is relevant to them.

According to John Martinussen, Chief Information Officer of Valorec Services AG, the solution implemented by Informattec is a real boon for all stakeholders: «With QlikView, we can significantly increase the transparency of our activities towards the customers and hence the quality of our services, as well as the associated data quality. At the same time, we benefit from streamlined business processes and an improved interaction between IT and specialist departments.»

For further information

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About Valorec Services AG

The disposal and recycling of waste, as well as energy services and facility management, are the core businesses of Valorec services, which belongs to the global group Veolia Environnement AG. The environmental services company, founded in 2001 and with headquarters in Basel, employs approximately 320 people. It mainly serves companies in the chemical and pharmaceutical industry at four industrial sites in the pharmaceutical chemistry cluster of Basel (for www.valorec.ch).

About Informattec

With a clear focus on business-intelligence (BI) solutions for discerning SMEs, Informattec, with headquarters in Muttenz, Baselland (CH), have become established as a specialist for consulting and needs-oriented implementation of comprehensive BI solutions. The company, founded in 1998, is known to sophisticated SMEs as a BI innovator and counts leading companies among its ever-growing customer base. With its need-oriented services, Informattec helps ensure that the numerous benefits of the BI solution iVIEW, based on QlikView, are fully available. The services offered include: consultancy, design and customer-specific developments; implementation and training; as well as maintenance and support.